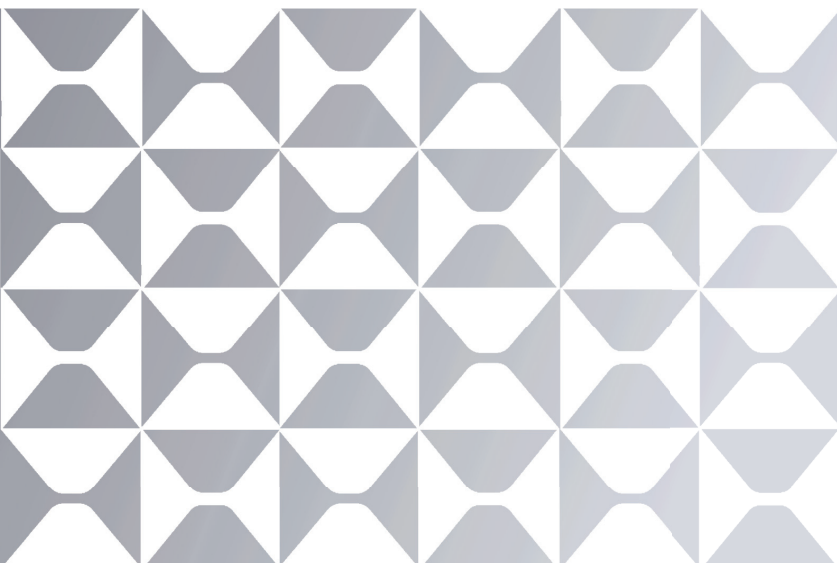




MAXHUB Interactive Flat Panel

U4 Series



Quick Start Guide

V1.2

MAXHUB



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Thank you for choosing MAXHUB product.

To ensure that you are able to fully utilize the capabilities of the product, we ask that you please read this quick start guide carefully and thoroughly before using the device. Should you have any questions or require assistance, please do not hesitate to contact our technical support team for guidance.



WARNING

Operation of this equipment in a residential environment could cause radio interference.

Placement

- Please do NOT place the product on a slope, mount on an unstable stand or an insufficiently robust wall, a table nor a shelf.
- Please do NOT expose the product to direct sunlight or any other heat source.
- Please do NOT put the product near devices that generate strong magnetic fields.
- Remove water splashes immediately with a clean dry cloth.
- Please do NOT place any other heavy objects on the product.
- Please do NOT put the unit directly facing an air conditioning vent to avoid condensation inside the glass.

Power Supply

- Please check the product's operating voltage and frequency matches the local power configuration.
- Please unplug the device during storming or thundering weather.
- Please unplug the power should the product is left unused for long time.
- Please keep the power cable from physical or mechanical damage.
- Please use the original power cable from the accessory bag, don't modify or lengthen it.
- Please make sure the AC is grounded.
- This power cable comes with the device exclusively for this device only.
- Please do not abruptly interrupt the power supply or unplug the device while it is powered on to prevent any potential damage.

LCD Screen

- Do NOT use hard nor sharp objects on the screen other than MAXHUB stylus.
- Please unplug the power before cleaning the product. Please clean the screen with a soft, dustless and dry cloth.
- Please do NOT use water or liquid detergent to clean the product.
- Please contact the authorised reseller for thorough cleaning.
- Please do NOT display a high-brightness image on the screen for too long time.

Viewing Distance

- For optimal viewing experience, it is recommended to position the commercial display at a distance that is 3-4 times the diagonal length of the screen.

Temperature & Humidity

- Please do NOT put the product near a heater nor a radioactive source.
- If the product is moved from a cold place to a warm one, please unplug the power cable and allow the product to gradually warm up for at least two hours to reduce the moisture.
- Operating temperature of the product is 0°C-40°C, operating humidity is between 0%-90%RH.
- Avoid exposing the unit to rain or placing it in high humidity areas. Additionally, it is crucial to keep the unit in a dry and cool indoor environment.

Ventilation

- Please ensure that the interactive flat panel is placed in an area with adequate ventilation to allow for proper heat dissipation. It is recommended to leave a minimum of 10cm of space on the left, right, and back of the device, and 20cm of space above it to ensure proper airflow and optimal performance.

Notes for Cleaning

- Please do not block or cover the heat vents on the back panel and do not spray liquids on the device.

Energy Saving

- Please note that simply pressing the power button will not fully shut down the interactive flat panel. Instead, it will enter standby mode, with only the screen turning off. To properly shut down the device, please always select 'Shut down' from the Windows Start menu.

Power Switch Status Signs

- "I" means power on, "O" means power off.

Maintenance

- Please contact authorised reseller for maintenance or repairing.

Regulatory Notice

- Regulatory and certification information can be found in the provided **Regulatory Notices** document or at the official website: <https://www.maxhub.com/en/support/?#trigger-download-center>.

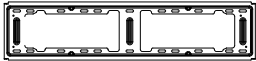
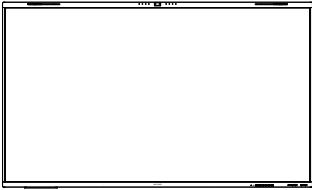
Technical Support

- Please visit the official website: www.maxhub.com for more information about the product documents, software, firmware upgrade, FAQs, etc. Should you have any questions or concerns, please do not hesitate to contact our technical support team for help.

Hereby, Guangzhou Shirui Electronics Co., Ltd. declares that this product is compliant with the essential requirements. The complete Declaration of Conformity may be requested through the following postal address: MAXHUB EUROPE B.V. BEURSPLEIN 37, 3011AA ROTTERDAM, NETHERLANDS.

I. Package Contents

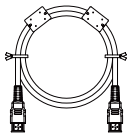
Please check if the following contents are included in the package:



Interactive Intelligent Panel ×1	Display Bracket ×1	Accessory kit ×1
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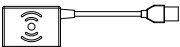


Quick Start Guide ×1	Stylus ×2	Remote Control ×1	Wifi Module ×1
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HDMI Cable ×1	Power Cable ×1
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Optional Accessory:



NFC Box ×1

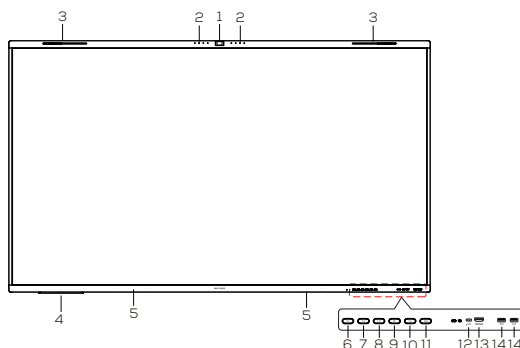


NOTE

The mechanical drawings in this document only take 86" device as an example and the diagrams in this document are for reference only. For more details, please refer to the actual product.

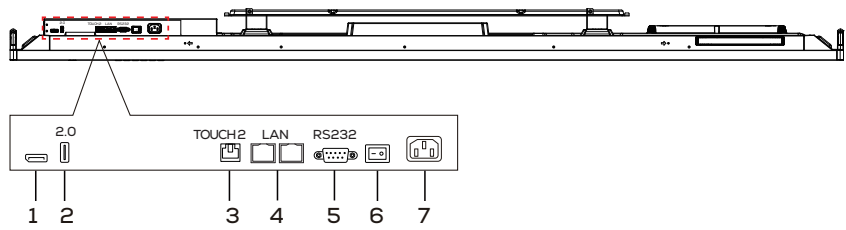
II. Product Introduction

Front



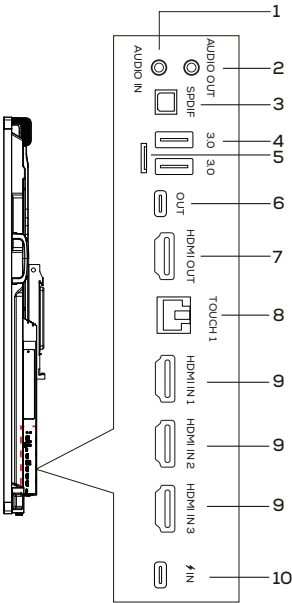
No.	Item	Description
1	Camera	Capture the image and video.
2	Microphone	To collect the audio input.
3	Loudspeaker	For sound output.
4	WiFi Module	For wireless connection and data transmission.
5	Magnetic Zone	Area for placing the absorptive magnetic pen.
6	Power Button	Turn on/off, Screen on/off.
7	Home Button	Home page.
8	Menu Button	To open the menu option.
9	Volume Down Button	Volume Down.
10	Volume Up Button	Volume Up.
11	Whiteboard Button	To open Whiteboard.
12	⚡ IN Port	Support charging, data transmission, extension for audio and video output interface, etc. Note: The maximum rated power of the USB Type-C port of this product is 65 W. When using this port to charge electronic devices, the charging power of the electronic device cannot exceed the rated power of this port. If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.
13	HDMI 4 Port	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device).
14	USB 3.0 Port	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.

Bottom



No.	Item	Description
1	DP IN	Connect to devices with Display Port output function.
2	2.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard, mouse, USB drives, etc.
3	TOUCH 2	Touch signal output to the external computer.
4	LAN	Connect to Ethernet.
5	RS232	Serial interface, used for mutual transfer of data between devices.
6	AC Switch	To open or shut down AC power supply. "I" - Power On. "O" - Power Off.
7	AC IN	AC power input, connecting AC power supply

Side



No.	Item	Description
1	AUDIO IN	External audio input.
2	AUDIO OUT	Audio output to the external speaker.
3	SPDIF	Carry multi-channel sound via optical signals.
4	USB 3.0	Connect USB devices.
5	TF Card Slot	To insert TF card.
6	OUT (Type-C)	For video output and data transmission.
7	HDMI OUT	Connect to the devices with HDMI input function.
8	TOUCH 1	Touch signal output to the external computer.
9	HDMI 1/2/3	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device).
10	⚡ In	Support charging, data transmission, extension for audio and video output interface, etc. Note: The maximum rated power of the USB Type-C port of this product is 100W; If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.

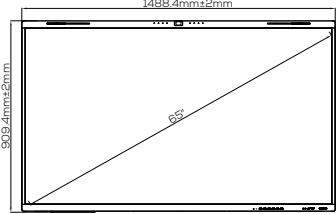
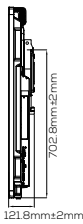
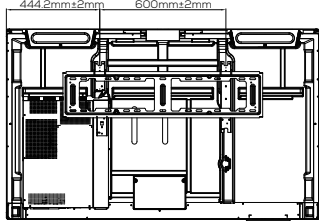
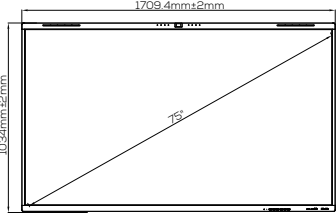
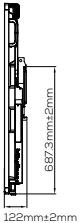
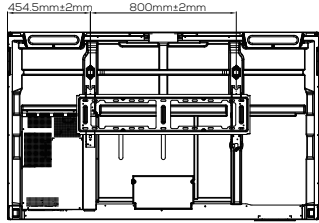
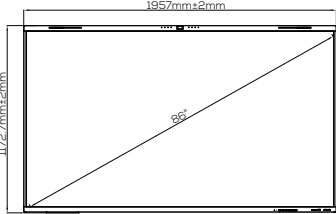
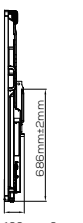
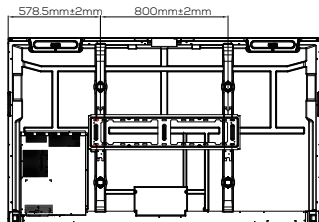
Remote Control



No.	Icon	Description
1	Power	Power on/off
2	Mute	Mute/unmute
3	Start	PC's Windows key
4	Space	PC's Windows key
5	Alt+Tab	PC's Alt+Tab key
6	Alt+F4	PC's Alt+F4 key
7	Numeric keys	Numeric input
8	Display	Display channel information.
9		/
10	Input	Pop up setting menu
11	Home	Return to Android system
12	Menu	Pop up menu
13	Red	Enable or disable keys and Touch
14	Green	Enable or disable keys
15	Yellow	Enable or disable Touch
16	Blue	Pop out or close the screen freezing tools
17	Screen Backlight	Turn on/off the screen backlight
18	Backspace	PC's backspace
19	Up	Scroll up
20	Left	Scroll left
21	Right	Scroll right
22	Down	Scroll down
23	Enter	Confirm your selection
24	Pen	Quick start writing mode
25	Back	Return to your last state
26	PgUp	Page up
27	PgDn	Page down
28	CH.+ / CH.-	/
29	VOL+ / VOL-	Volume up/down
30	F1 - F12	PC's functional keys

III. Dimension

Before mounting the Display on a wall, please check the physical dimensions of the Display. It is recommended to maintain a suitable distance between the wall and the rear of the Display. You can refer to the diagrams below for the relative position of the Display and the brakect:

	Front	Side	Rear
65"			
75"			
86"			

IV. Installation

Refer to the steps below for wall mounting process:

Step 1:

Take the wall mounting accessory out of the package box. (Wall anchors are only required if the display is to be mounted on a wall).



Display bracket ×1



e
D20mm Washer ×8



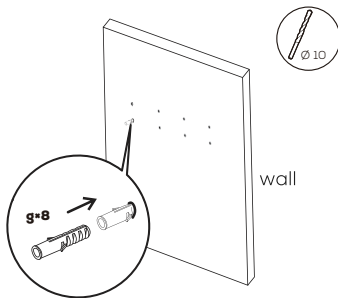
f
M7×56mm Screw ×8



g
Wall anchor ×10

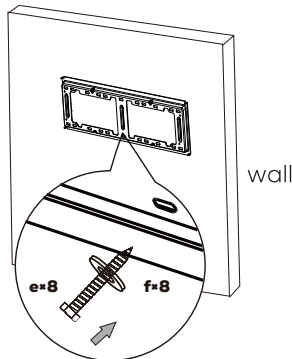
Step 2:

Confirm the installation position of the display bracket, and insert 8 pcs of wall anchors **g** into the wall. (It is recommended to use 10 mm of impact drill bit.)



Step 3:

Align the bracket with the mountign holes above, and use 8 pieces of screw **e** and 8 pieces of washer **f** to fix the display bracket to the wall.

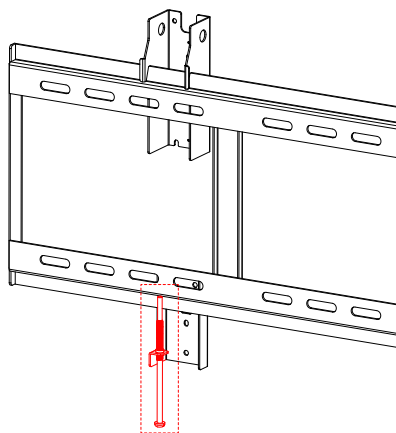


Step 4 (Required for mobile stand only):

Tighten the safety screw counter-clockwise to align the top of the screw with the bracket.

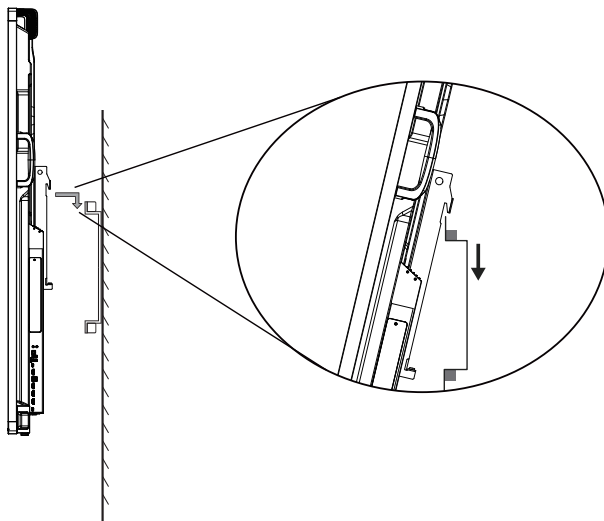
Note:

DO NOT over-lock the screw, it may cause deformation of the bracket.



Step 5:

Place the display vertically on the bracket, aligning the display bracket with the holes on the wall bracket.



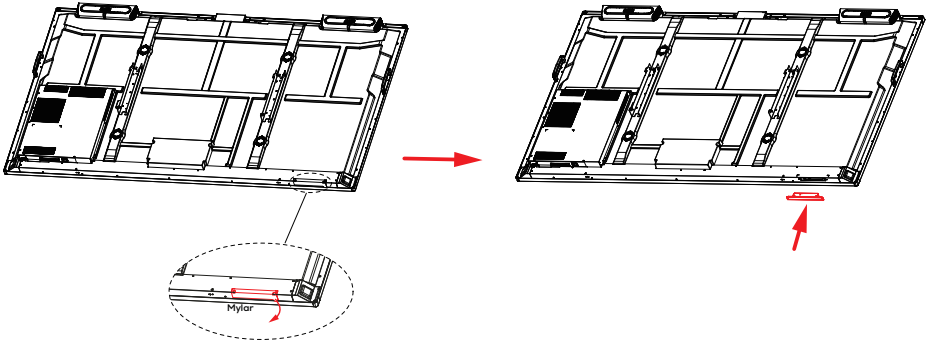
WiFi Module Installation:



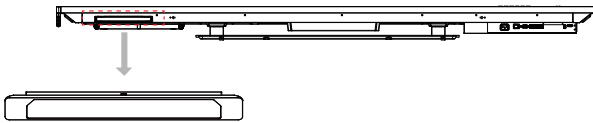
CAUTION

Please do NOT connect the Display to the power supply before installation.

Peel off the mylar from the WiFi module slot and insert the WiFi module securely into the slot.

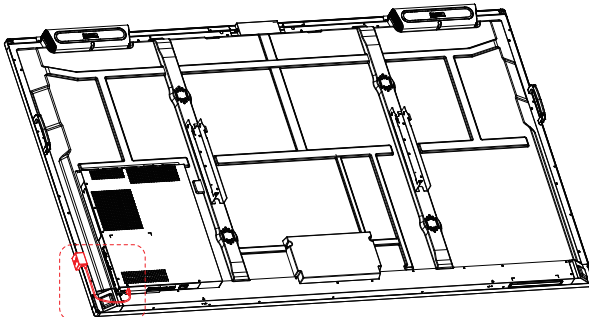


The bottom view:



NFC Box Installation (Optional):

- 1) Connect the NFC box to the USB 2.0 port at the bottom of the Display.
- 2) Attach the NFC box magnetically to the appropriate position on the back of the Display.



OPS Module Installation and Removal (Optional)

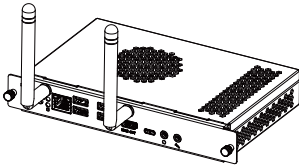


CAUTION

Please do NOT connect the display to the power supply before installation.

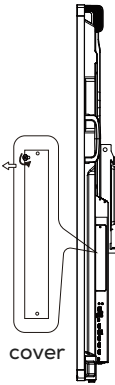
Step 1:

Prepare the OPS module.



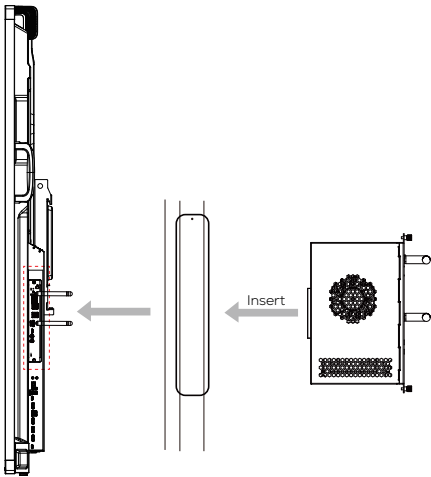
Step 2:

Unscrew and remove the cover of OPS module.



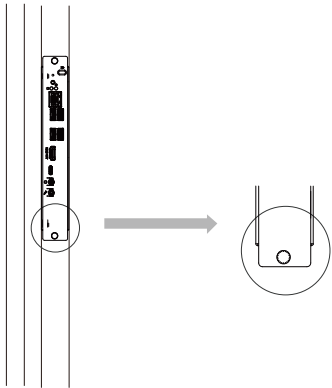
Step 3:

Insert the OPS module into the module slot.



Removal:

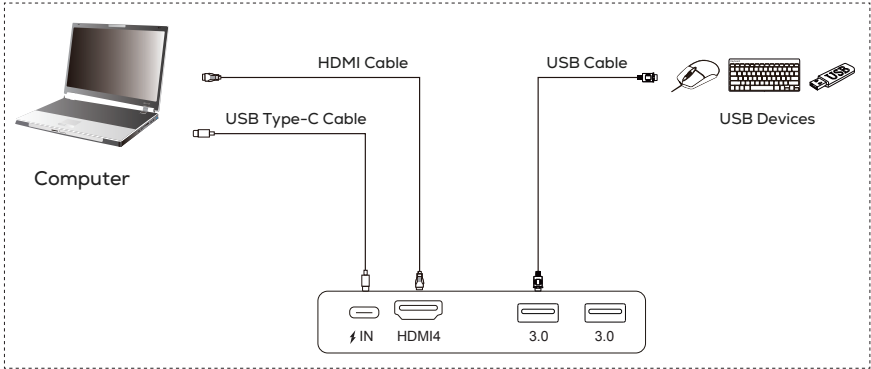
Loosen the screws and release the lock on the OPS module, and then you can remove the OPS module.



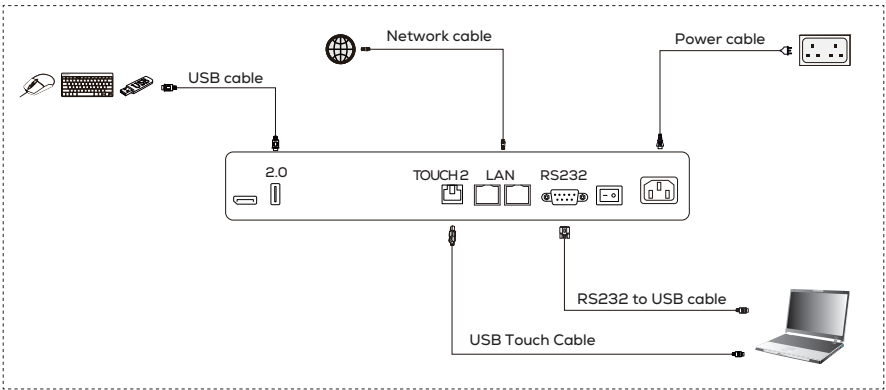
V. Connection

The following diagram shows the examples of connecting the display to some devices. For the actual use, please refer to your real needs.

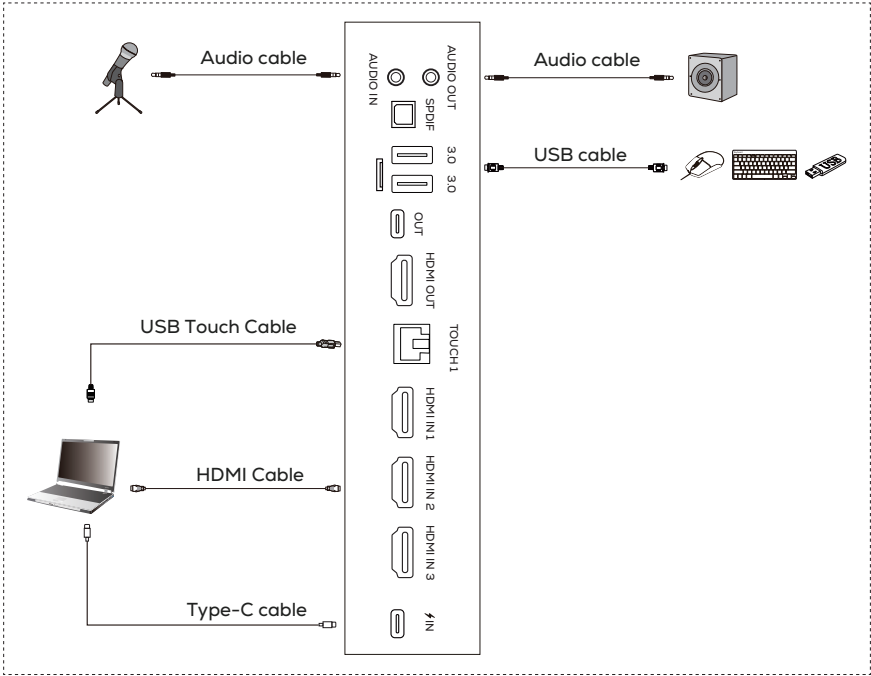
Front:



Bottom:



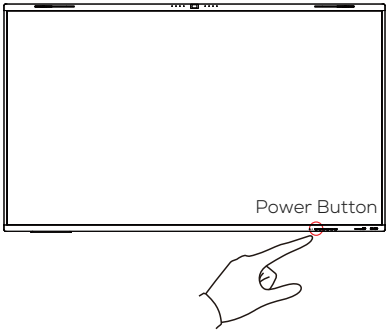
Side:



VI. Initial Setup

Step 1:

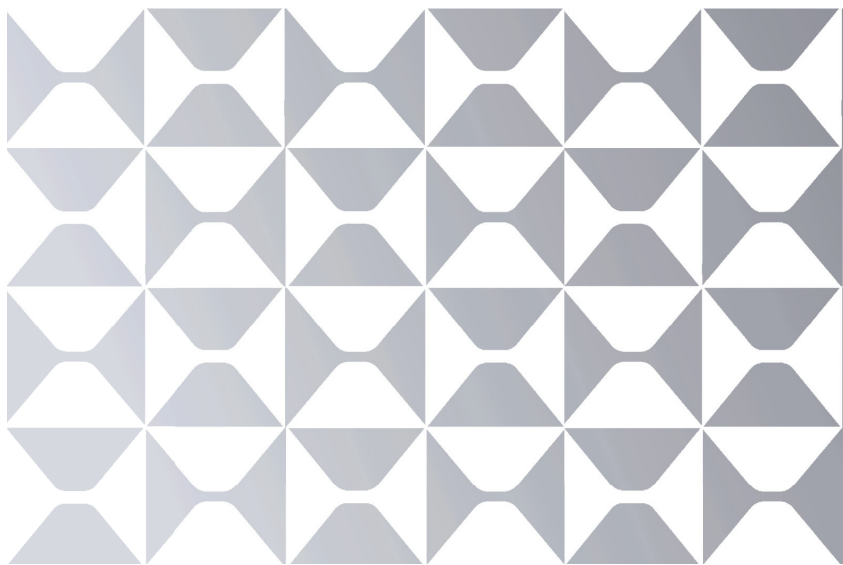
- 1. Connect to the power supply and then press the AC switch to "I".
- 2. Press the Power button to start the setup, and press for at least 2 seconds to shut down the device.



Step 2:

Follow the steps to set up your U4 Display as needed, such as language selection, network setting, data transfer, account login, PIN setting, country or region settings, etc.

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